



FREQUENTLY ASKED QUESTIONS

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Is membership with The Church Network included in the registration fee?

If I am a member of a local chapter, but not a member of national, can I take the member pricing?

I am a national member; can others from my church attend at the member rate?

I am not a member of TCN but my co-worker is and cannot attend. Can I use that membership to register at the member price?

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If I do not plan to stay for the entire conference can I get a credit or refund for meals?

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REGISTRATION

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How can I register?

Registration forms are available for download [here](#).

Print the form, fill it out, and fax or mail it in to The Church Network office. Online registration is available now.

Is membership with TCN included in the registration fee?

No.

If I am a member of a local chapter, but not a national member, can I take the member pricing?

No, only national members can receive member pricing.

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I am a national member; can others from my church attend at the member rate?

Yes, if you are a member, other members from your church can attend at the member price. They can attend from your church and use the member discount. When they login to register, the site should recognize that your church has at least one member.

What are FastTracks?

FastTracks are per-conference intensive seminars. They are held Wednesday, July 18th, during the day before the conference's evening opening event. They are intensive seminars focused on professional network disciplines. Individuals may attend these seminars as stand-alone events at \$149 each (lunch, conference launch, evening meal and tradeshow access included) or add on to a full conference registration for just \$99. [Learn more...](#)

What is included in Daily registration?

Daily registrations include the general session, workshops, access to the trade show (applies to days 2 & 3 of conference only), and lunch for that day only. TCN is not responsible for lost meal tickets.

What is included in my registration?

Registration fees include admission to the trade show and opening event, access to all general and workshop sessions, a ticket to the special event, and tickets to some meals. Meals included at the meeting are dinner Wednesday night, lunches Thursday and Friday, a buffet Friday evening, and brunch on Saturday.

What is NOT included in the registration?

Breakfast is on your own each day and dinner is on your own Thursday and Friday. There is a brunch on Saturday. Network events such as breakfasts, lunches, banquets or field trips are ticketed events which have additional costs.

If I do not plan to stay for the entire conference can I get a credit or refund for meals?

No, but you are welcomed to post a note on the information board to sell the meal tickets to people who might be one-day registrants or need tickets for family.

My pastor/guest is coming along but not attending the conference or events. Can he/she reserve a room at The Church Network conference rate?

Yes, we have rooms within our room blocks, and your pastor/guests can take advantage of our rates.

HOTEL

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What are the conference hotels?

Headquarters Hotel

*Hilton Riverside
\$176/night Standard room
\$186 View room
(65% of inventory are View rooms)
Parking: Self Parking - \$44
Valet Parking \$49
Two Poydras Street
New Orleans, LA 70130*

NOLA Downtown Marriott

*\$161/night
at the Convention Center
Parking: Valet only \$38/day
859 Convention Center Blvd
New Orleans, LA 70130*

Hyatt Place

*\$157/night
New Orleans Convention Center
Parking: Valet Only \$40 (Standard size) overnight
881 Convention Center Blvd
New Orleans, LA 70130*

Courtyard NOLA Downtown

*\$150/night
Convention Center
Parking: Valet only \$35/day
300 Julia St
New Orleans, LA 70130*

SpringHill Suites

\$150/night
*Parking: Valet only \$35/day
301 St Joseph St
New Orleans, LA 70130*

Can I make my reservation now?

Hotel Reservations can be made through this [link](#) on TCN's conference website. Parking rates and hotel amenities, e.g., breakfast are provided in information about each hotel on this site.

What is the hotel room rate?

See each hotel above

Does Louisiana provide me with a Tax Exemption Status?

Louisiana provides no tax exemption.

Do I have to stay at one of the conference hotels?

No, but you do a **great disservice** to TCN if you don't. The availability of last-minute highly-discounted hotel pricing available over the Internet is a very serious problem being faced by all associations and TCN is no exception. If our people don't stay in our conference hotel because of cheaper last-minute rates elsewhere, then we face the possibility of attrition charges for not filling our room block. Attrition charges are significant and could potentially cripple TCN. You may think it is good stewardship to find a cheaper room elsewhere, but doing so creates very poor stewardship for the association. Please stay at one of the conference hotels. Book your hotel room through this [link from our website](#).

What are the charges for parking at the hotel?

Each hotel has a different charge for parking, see above under each hotel. In addition to the hotel's parking, there are also several nearby parking lots (fees apply). These including the 1301 Girod Parking Garage that connects directly to the Hyatt hotel.

1301 Girod Parking Garage (Subject to Price Change and Special Events – Contact Merit Parking at 504-561-0575 for confirmed pricing.)

0-1 hr - \$4

1-2 hr - \$6

2-3 hr - \$8

3-9 hr - \$12

9-12 hr - \$20

12-24 h - \$25

Lost ticket - \$100

What are the charges for Internet at the hotel?

See each hotel's amenities for Internet charges.

Wireless Internet access is not complimentary in the convention center.

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FIRST TIMERS

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Is there some kind of orientation for first-time attendees?

There is a First-timers Orientation scheduled for Wednesday, July 18th at 3:30 p.m. There are then network receptions at 4:15 p.m. followed by the Opening Launch Event and General Session I at 5:30 p.m. and dinner in the exhibit hall at 6:30 p.m.

SPOUSES AND FAMILY

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I signed my spouse up for workshops; are meals included in that fee?

No, meals are an additional cost indicated on the registration form.

Are there any special events planned for spouses & children?

Yes, there will be a Spouse and Family Activities Orientation on Thursday, July 19th, at 10:30 am. Door prizes will be awarded. Learn about what to do in the area.

Please note: If your spouse/children are coming with you to the conference and want to accompany you in the exhibit hall, they will need name badges. If they will be with you for any meal/event functions/special event you must purchase extra meal tickets for them prior to arriving at the conference. Deadline to purchase extra tickets is June 20th. This can be done when you register, or by contacting Tammy Mirau at tammy@thechurchnetwork.com if you have already registered.

What if I need extra meal/event tickets?

Extra tickets must be purchased before June 20th.

Your registration includes one set of meal/special event tickets (indicated by asterisk on order form) for you; however, you will need to purchase extra tickets for the meals/special events for your spouse, children, etc., if they plan to attend. NOTE: **Deadline to purchase extra tickets is June 20th. This can be done when you register, or by contacting Tammy Mirau at tammy@thechurchnetwork.com if you have already registered.**

The Ernest N. Morial Convention Center must have the meal count prior to the Conference. **THERE WILL BE NO TICKETS SOLD AT CONFERENCE. Tickets must be purchased before June 20th (see Registration Form).**

SPECIAL EVENT

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Is there a special event?

A visit to the National World War II Museum is the special event on July 20th. The museum houses exhibits that tell the stories of dozens of amphibious landings during the Normandy Invasion and the men and women who made Allied victory in World War II possible. The visit offers two showings of Beyond All Boundaries, a 50-minute, 4-D immersive journey produced by Tom Hanks.

CANCELLATIONS

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What if I have to cancel my conference registration after the deadline?

For cancellations received prior to May 18th, there is a \$50 administration fee (\$25 for FastTrack Only). If you cancel between May 19th and June 21st there is a cancellation fee of \$100. After June 21st there is no refund. You can do a one-time transfer to the conference in 2019 being held in Charlotte, NC. There is a \$50 transfer fee.

SCHOLARSHIPS

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I want to attend the annual conference, but unfortunately my budget does not allow it. Is there a scholarship program?

Yes, applications for scholarships are available from this [link](#) on TCN Website.

TRANSPORTATION

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Which airport should I use?

Louis Armstrong New Orleans International Airport (MSY)

What transportation is available?

Taxis are available at the airport. Information about airport and other transportation is under the [Accommodations](#) tab on the conference page. To make your shuttle reservation, call 1-866.596.2699, visit online at <https://www.airportshuttleneworleans.com/>

CERTIFICATION CEREMONY

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When is the certification ceremony for CCAs?

The certification ceremony will take place on Thursday morning, July 19th, during the general session. CCA candidates should arrive in the Great Hall A Ballroom no later than 8:00 am for the rehearsal.

CONFERENCE CITY

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Which nights are open for sight-seeing?

With the special event being held on Friday, Thursday is the evening open, and some networks have scheduled events that night.

What is the weather like in the New Orleans Area?

July is very warm and humid in New Orleans with frequent shower and thunderstorm activity. The daily high temperatures tend to be in the lower 90s with the early morning lows mostly in the mid to upper 70s. You can expect about 20 or 21 days this month to reach highs at or above 90F.

ATTIRE

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What kind of clothing should I bring?

Remember: bring a sweater or jacket since the meeting rooms are often cold! Casual wear is the order of the day. The dress for this conference is pretty much casual from start to finish, such as wearing your TCN logo shirt. Those being certified or receiving awards may want to be more dressed up, though it is not necessary; that is a personal decision.

MEALS

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Are breakfasts included?

No, each hotel has a restaurant or coffee shop on the property. There is an Atrium Café in the Convention Center. The UM Network group is having a ticketed breakfast event on Thursday, July 19th and there is a brunch for all (cost included in registration) on Saturday at 10:30 am. See registration form for dates and ticket prices.

EXHIBITORS

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Which nights are open for entertaining clients?

Thursday, July 19th, is the only evening without general conference attendee events, but some networks are having ticketed events that night.

How do I get day passes to the trade show for my clients?

One-day Trade Show passes are \$190 each and include access to the Trade Show and lunch for that day as well as refreshment breaks.

Some representative for my company will only be at the trade show for one day. What is the charge?

Two exhibitor registrations come with each booth registration. There is \$190 registration charge for each additional person who will be in the booth at any time during the trade show regardless of the number of days worked. This registration includes a name badge and lunch meal tickets for the days of the trade show.

When will booths be assigned?

Booths have already been assigned to those who have signed up to exhibit with us.

We have three people who will be working in our booth but one of them is a workshop speaker. Do we have to pay an additional registrant fee for our workshop speaker?

Yes. If the workshop speaker will be in the booth at any time, you will have to pay the extra fee.

Is there a booth discount for Nonprofits?

No.

TECHNOLOGY AND SOCIAL MEDIA

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What is the cost of WiFi Internet at the conference?

Complimentary Wi-Fi is not available in the convention center. See information under [accommodations](#) for each hotel's Internet costs.

We will again have a conference app.